

NURUL HARISYAH BINTI ADZAMI

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PERSONAL PROFILE

IT graduate with hands-on experience in IT infrastructure, network support, and system development. Gained practical exposure during internship at Hospital Baling, including network evaluation, server environment, and deployment of a web-based orientation system. Skilled in networking fundamentals (IP addressing, VLAN, basic routing), system administration, and web technologies (PHP, Laravel, MySQL). Seeking an entry-level role as Network Support / IT Infrastructure / IT Executive, where I can contribute to real-world network operations while continuously strengthening my technical expertise.

WORK EXPERIENCES

Internship, Hospital Baling

Oct 2025 – Apr 2026

Networking & IT Infrastructure

- Assisted in basic network setup, including connecting printers (wired/wireless) and configuring internet connectivity for devices.
- Supported basic troubleshooting for network and connectivity issues (slow internet, connection problems).
- Gained exposure to networking devices, and server environment.
- Designed and illustrated the hospital's network/building infrastructure using EdrawMax.

Web-Based Staff Orientation System | Laravel, PHP, MySQL, JavaScript

- Developed a web-based system to streamline staff onboarding and orientation processes.
- Implemented role-based access for staff, supervisors, and administrators.
- Built key features including user authentication, dashboard, and progress tracking across multiple units.
- Developed supervisor verification workflow for staff completion approval.
- Designed admin panel for user management, reporting, and data monitoring (including CSV export).
- Improved efficiency by replacing manual tracking with a centralized digital system.

System Support (Pharmacy Information System – PhIS)

- Assisted in user account registration and management within the Pharmacy Information System (PhIS).
- Maintained user profiles, roles, and access permissions to ensure proper system usage.
- Supported staff in system usage and resolved basic system-related issues.
- Ensured data accuracy and proper access control for system users.

EDUCATION

Universiti Utara Malaysia, Sintok, Kedah

Oct 2022 – Apr 2026

Bachelor of Science with Honours (Information Technology) | Major: Computer Network | CGPA: 3.5

Kolej Matrikulasi Kedah, Changlun

Oct 2020 – Jun 2022

Major: Computer Science

PROJECTS

Network Infrastructure Design of UUM (Group Project) | Cisco Packet Tracer

- Designed and simulated a secure enterprise network using Cisco Packet Tracer.
- Configured VLAN segmentation, IP addressing scheme, and inter-VLAN routing.
- Implemented SNMP/MIB for network monitoring and device management.

Trainer (Software/System Developer) Koperasi Pakar Digital (CodeX) Kedah Berhad. Oct 2024 – Sep 2025

- Developed a web-based reviewer management system to streamline academic peer review processes.
- Implemented features such as manuscript assignment, structured evaluation forms, progress tracking, and reviewer workflow management.
- Applied Rapid Application Development (RAD) methodology with iterative prototyping and user feedback.
- Built using PHP, MySQL, HTML, CSS, and JavaScript, ensuring responsive and user-friendly design.
- Conducted usability testing with 30 users, achieving over 90% positive acceptance and intention to reuse the system.

TECHNICAL SKILLS

Networking

- IP Addressing, Subnetting, VLAN, Basic Routing
- Network Troubleshooting (connectivity, IP issues)
- Cisco Packet Tracer, Wireshark

Systems & Infrastructure

- Basic Server Management
- Virtualization (VMware – basic exposure)
- Linux (basic usage)

Programming & Web Development

- PHP (Laravel), Java, JavaScript
- HTML, CSS

Database

- MySQL

Tools

- Visual Studio Code, PhpStorm
- EdrawMax, Figma
- Github
- Microsoft Office (Word, Excel, PowerPoint)

LANGUAGES

Malay
English

CERTIFICATES

- **Internship Appreciation Certificate** – Hospital Baling (2026)
- **Trainer (Software/System Developer)** – Koperasi Pakar Digital Kedah Berhad (Oct 2024 – Sept 2025)
- **Excel Basic: Master the Essentials in One Workshop** – UUM (May 2025)
- **AI for MY Future Programme** – Microsoft & Pepper Labs (Apr 2025)
- **CCNAv7: Switching, Routing, and Wireless Essentials** – Cisco (Oct 2024)

AWARD

- Dean's List – Semester 5 & 6 (A241–A242), 2025

REFERENCES

En. Mustaffa bin Baharuddin | Ketua Unit Teknologi Maklumat | Hospital Baling | +60192055005